

Campaign A - Reward 1,000 AirAsia points for auto-debit subscribers

Term and Conditions:

1. This campaign-A applies to all Freshtel Internet's existing subscribers; the validity of this campaign is until the closing date, or the allocated points are fully redeemed.
2. All Freshtel Internet subscribers can redeem the 1,000 AirAsia points when the subscribers activate the Auto-Debit service for the first time.
3. The 1,000 AirAsia points will be credited to AirAsia reward account to a valid AirAsia member ID; please provide the valid AirAsia member ID after the Auto-Debit is activated by sending to Freshtel Internet's email address - billing@freshtel.my
4. The subscribers may activate the Auto-Debit service through the Freshtel Internet portal when they make payment for their outstanding invoices.
5. Freshtel Internet expects the interested subscribers to get ready the following when activating the Auto-Debit service:
 - a. The subscribers have an active AirAsia member ID or register an AirAsia membership via <https://www.airasia.com/rewards/en/gb>
 - b. The subscribers provide a real AirAsia member ID to Freshtel Internet via email.
6. Freshtel Internet will NOT validate the owner of the provided AirAsia member ID.

Campaign B - Reward 1,000 AirAsia points for any subscription upgrade or subscription contract renewal, or early renewal

Term and Conditions:

- 1) This campaign applies to Freshtel Internet's existing subscribers who
 - a. apply higher bandwidth upgrade of the existing package; the minimum upgraded bandwidth is 100Mbps and above, or
 - b. renew a service contract from no contract or 12-months to a 24-months contract or the expiring 24-months contract to another 24-months contract.
- 2) This campaign applies to ALL Freshtel Internet's service locations; the validity of this campaign is until the closing date, or the allocated points are fully redeemed.
- 3) The campaign is limited to one Freshtel Internet subscriber per upgrade application.
- 4) The Freshtel Internet will reward the subscribers when the package upgrade application is completed successfully; the subscriber provided sufficient information during the application.
- 5) Subscribers are required to email a complete contract form with a valid AirAsia member ID to Freshtel Internet's email address - billing@freshtel.my
- 6) Subscribers will receive 1,000 AirAsia points in their AirAsia reward account upon successful upgrade bandwidth and router.